LEMAC CORPORATION WARRANTY POLICY

LEMAC manufactured products are guaranteed to be free from defects in material and workmanship for a period of (1) **one year or (1500) fifteen hundred hours** from date of first installation or delivery to original purchaser. All items manufactured are wearable and expendable. <u>PLEASE REVIEW WARRANTY THOUROUGHLY</u>.

It will be our option to replace or repair without charge to the customer, any part(s) and/or product(s) according to the following terms:

- A LEMAC CORPORATION warranty administrator must be informed via telephone, fax, or email immediately. Please include the product serial number and defect description.
- Defective part(s) and/or product(s) are to be returned freight prepaid to the factory for our inspection. If the part(s) and/or product(s) are found to be defective, return freight will be reimbursed to sender.
- Any warranty work done by another company or individual other than LEMAC CORPORATION must be authorized in writing by a LEMAC CORPORATION warranty administrator and be billed for the total amount agreed upon before said work is started. Dealer shop rate charges on approved repairs shall not exceed 70% of hourly rate or \$75 per hour, whichever is lesser.

<u>LEMAC CORPORATION MUST BE CONTACTED BEFORE RETURNING ANY PART(S) AND/OR PRODUCT(S).</u> NORMAL WEAR THROUGH USAGE IS NOT CONSIDERED A DEFECT AND IS NOT COVERED BY THIS WARRANTY.

This warranty covers only the part(s) and/or product(s) manufactured by LEMAC CORPORATION and is in lieu of all other warranties, expressed or implied. LEMAC CORPORATION is not responsible or liable for any consequential damage or contingent liability including, but not limited to, downtime or loss of productivity due to failure.

This warranty is void if part(s) and/or product(s) are damaged from:

- Misuse (includes use beyond rated capacities)
- Abuse
- Negligence
- Malice
- Vandalism
- Accident
- Modification or unauthorized repair

ADAPTERS – TEETH – WEAR PARTS

This warranty does not cover sub-assemblies including, but not limited to: adapters, teeth, blades, edges, and other wear parts. Such items are subject to OEM's warranty, if any, of their respective manufacturers. LEMAC CORPORATION is not responsible for damages incurred from defective adapters, teeth, and/or wear parts.

HYDRAULIC CYLINDERS & COMPONENTS

Hydraulic cylinders and components manufactured for LEMAC CORPORATION by outside vendors other than construction equipment OEM'S are covered under this warranty. However, claim evaluations are at sole discretion of these suppliers. All hydraulic cylinders must be sent directly to such suppliers, freight prepaid. Hydraulic cylinders must be returned in their entirety and not have been disassembled, to be considered for warranty. **Disassembly**, **modification, or welding of cylinders without LEMAC CORPORATION authorization voids the warranty on the entire hydraulic cylinder and components.** Improperly packaged cylinders and/or components will not be considered for warranty. Hydraulic hoses are warranted against failure due to workmanship. Improper installation, ripping or cutting due to unauthorized modifications of OEM installation procedures is not warranted.

CONTACT LEMAC IMMEDIATELY WITH ANY WARRANTY INFORMATION QUESTIONS.

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